



DBX 2019 - FREQUENTLY ASKED QUESTIONS

RACE INFO

What is the DBX?

The DBX Mountain bike challenge returns for the sixth consecutive year on Saturday, 25 May 2019. One of the most anticipated single-day races in the Western Cape, DBX 2019 takes place in Darling with all five routes beginning and ending at Darling Brew.

Entrants can choose their challenge, with routes ranging from the scenic 15km 'Slow Beer' trail which takes you in and around the quaint town of Darling to the super endurance 80km 'Bone Crusher' which follows cattle trails, jeep tracks and farm roads to take you through vineyards and West Coast fynbos trails.

An exciting new addition to DBX 2019 this year is the 62km Pixie Dust Duo X. Limited to 100 riders, this 64km – 30km (cycle), 12km (run), 22km (cycle), will be a first for DBX. DBX 2019 truly has something for everyone, from experienced MTB enthusiasts to novices and youngsters.

Event hosts, Darling Brew, together with event sponsors Retail Capital, offer riders and spectators a day to remember with family friendly surroundings at the Brewery, live music and local produce as well as a chance to taste their wide range of locally brewed craft beer.

In operation since 2010, Darling Brew is one of South Africa's first well established and award-winning microbreweries, as well as Africa's first carbon neutral brewery. They brew a wide range of premium specialty beers – including traditional lagers, ales, oat ales, pale ales, IPA's, wheat beers and exotic darks – that are loved for their flavour, quality ingredients and brewing process.

Each DBX2019 route is named after one of Darling Brew's quaffable beers.

Designed with experienced MTB riders in mind, the challenging 80km 'Bone Crusher' route has an additional 10km of single track and will have you climbing from the start. The first half is full of hills, with the biggest hill of the day rewarding participants with a spectacular view of Darling and Table Mountain in the distance. A fast and steep descent follows, with cattle trails and a challenging single track

The classic 50km 'Long Claw' route shows riders the breath-taking scenery on the far side of Darling with the 23km loop through Wolwefontein Farm incorporating single track, steep climbs, fast descents, switchback corners with berms and ramp-bridges.

The 30km 'Blood Serpent' route requires a reasonable amount of fitness. It promises a decent work-out for riders who are not quite ready for the longer routes. Entrants will get to experience all the spectacular views without having to concentrate on single tracks.

Returning for the second year, the popular 15km 'Slow Beer' route takes riders all around Darling. This short route is still mountain biking so be prepared for a bit of trail riding too.

All riders are welcomed back to the Brewery with a cold Darling Brew beer at the finish line.

When is the DBX 2019?

The DBX 2019 will take place on Saturday, 25 May 2019. All race routes will start and finish at Darling Brewery, Darling, with the first wave of riders taking off at 07:30am.



Where is the Start / Finish Venue?

The DBX 2019 will start and finish at Darling Brewery in Darling.

Address:

48 Caledon Street, Darling, 7345

Email: DBexperience@darlingbrew.co.za

Tel: 021 286 1099

What is the event Schedule?

- Race Village & Activations Open: 6:00am
- First Race Start: 7:30am (78km Bone Crusher)
- Last Race Start: 11:30am (Slow Beer)
- First Expected Finisher: 11:00am
- Live Entertainment: From 12:00pm
- Prize Giving: 1:00pm
- Live Entertainment: From 2:00pm
- Race Village Closes: 6:00pm

Race Start Schedule:

Race Category	Race Distance	Start Times						
		Batch A	B	C	D	E	F	H
Bone Crusher	78km	07:30	07:35	07:40	07:45	07:50		
Pixie Dust (Duo X)	64km	08:10						
Long Claw	52km	09:00	09:10	09:20	09:30	09:40	09:50	10:00
Blood Serpent	30km	10:10	10:20	10:30	10:40	10:50		
Slow Beer	15km	11:00	11:10	11:20	11:30			

Is the DBX open to people of all ages?

Please see the below table for age eligibility of each of the race categories. Please note that since this is an MTB event, riders may find themselves isolated at times on route therefore any minors taking part should be accompanied by a parent or guardian whilst riding.

Race Category	Age Eligibility	Distance
Bone Crusher	18 years +	78km
Pixie Dust (Duo x)	18 years +	64km
Long Claw	18 years +	52km
Blood Serpent	15 years +	30km
Slow Beer	*12 years +	15km

*If the parent or Guardian of a child under 12 years of age is confident that their child can complete the 15km Slow Beer course, then we will allow the entry on condition that the Parent or Guardian rides with the child from start to finish.



Do I have to qualify for the DBX?

You do not need to take part in any qualifying races prior to the DBX nor do you require a temporary license. There are various distances to suit all capabilities and fitness levels, so please ensure that you select the distance most appropriate to your ability.

Is the event timed?

Yes, the DBX 2019 will be a timed event. Provisional results will be available on our [website](#) post-race and you will also receive an SMS with your finish time.

Do I need to purchase a day license, if I am not a licenced member of Pedal Power Association (PPA)?

As the DBX 2019 is not a PPA or SAS-sanctioned event, a day licence is not required.

Can we use cameras during the ride?

Of course! We're all about capturing and sharing great moments with your friends, so bring your cameras, snap away and don't forget to use the hashtag (#DBX2019) and upload your pics to social media. Please consider other rides if stopping so please move aside when you snap away. Please look after your possessions as we can't be held responsible for any lost or damaged items. Please also note that any unauthorised professional video or still footage is not permitted without the express permission of the event organisers.

Can we use an E-Bike?

Yes, E-bikes are welcome at this event, however there is no specific E-bike category so these riders are not eligible for podium positions or prizes.

Can dogs or other pets participate?

Sorry, no pooches or other pets allowed at the event.

Do all finishers get a medal or certificate?

All finishers will receive a DBX finisher's glass sponsored by Darling Brew once they cross the finish line. All results will be published online in your respective age category.

Are there prizes up for grabs?

There will be prizes for 1st, 2nd and 3rd, male and female across all distances as well as a cash prize purse for certain distances – see below table for breakdown:

Category Distance	Men			Women		
Prize Hampers						
Bone Crusher	1st	2nd	3rd	1st	2nd	3rd
Pixie Dust (Duo X)	1st	2nd	3rd	1st	2nd	3rd
Long Claw	1st	2nd	3rd	1st	2nd	3rd
Blood Serpent	1st	2nd	3rd	1st	2nd	3rd
Slow Beer	1st	2nd	3rd	1st	2nd	3rd
Cash Prizes						
Bone Crusher	1st	2nd	3rd	1st	2nd	3rd
Long Claw	1st			1st		



What if I'm injured during the event or otherwise unable to finish?

There will be medics along the race route as well as in the race village who will be able to assist you with any injuries sustained during the race. Should you need assistance on route you can call the emergency contact number below (which will also be on your bike number board). There will be no refunds for non-completion of the race.

Emergency Contact Number: 071-336-5503

I'm keen to be involved as a Volunteer, how can I do this?

First off, thank you! Please email your details to dbexperience@darlingbrew.co.za to let them know that you are interested in volunteering at the DBX 2019 and they will help you through the process.

What are the routes?

Routes are available on the website www.darlingbrew.co.za/events/dbx/ and are subject to change.

Can I download a kmz file of the route?

Yes, once the routes are final the kmz files will be made available for download. Riders will be notified by e-mail.

Where can I find my 2018 time?

[Click Here](#) for your 2018 race time or visit www.entryninja.com/results

REGISTRATION

How do I register for the DBX 2019 and what happens next?

Registration is completed online [here](#). Registration fees can be paid by credit card or EFT. Once you have been successfully registered you will receive confirmation of your registration and receipt from the registration provider on behalf of DBX. Please note that there will be no registration facility on race day.

I did not receive any email response after registering. Why is this?

There are a number of possible reasons this may have occurred: 1) Your registration wasn't successful, please try again, 2) There was a typo in your email address during registration so the confirmation email was not sent to the correct email address, or 3) The email was blocked by your email server or has been treated as spam, please check your junk mail folder. If you are still unsure about your entry status, you can log onto your profile again to view your payment status.

What's included with my registration fee?

Event hosts, Darling Brew, together with event sponsors Retail Capital, offer riders and spectators a day to remember with family friendly surroundings at the Brewery, live music and local produce as well as a chance to taste their wide range of locally brewed craft beer. Every Finisher will receive a beer on the finish line (limited to over 18 riders only) along with a limited edition DBX 2019 Finishers Glass sponsored by Darling Brew.

When do entries close?

Online Entries close at midnight (11:59pm) on Friday 17 May 2019 or when race capacity has been reached. Once entries close you may request to be placed on a waiting list and should there be cancellations in your requested event, you will be allocated an entry.



Is it possible for me to cancel my race entry? And what is the policy on refunds?

Athletes that are unable to participate, regardless of their reasons, can request cancellation and refund of their entry under the following terms:

- Until 11:59pm on 31 March 2019 – 100% refund on entry fee
- From 1 April to 11:59pm on 22 April 2019 – 50% refund on entry fee
- From 23 April to 11:59pm on 5 May 2019 – 25% refund on entry fee
- From 6 May and after – 0% refund on entry fee

Please submit your cancellation and refund request to support@entryninja.com

Can I transfer my registration to another person? How do I do this?

Registration transfer/substitution is possible up until midnight (11:59pm) 17th May 2019, thereafter no substitutions will be allowed. All substitutions will carry a R100 administration fee.

Can I change categories after confirming payment for my entry?

Category changes (upgrades or downgrades) will be possible up until midnight (11:59pm) 17th May 2019, thereafter no category changes will be allowed. If upgrading your race distance to a longer distance, the Participant will be responsible for paying the difference in category fees plus the admin fee. No refunds for a downgrade in categories will be possible. All category changes will carry a R100 administration fee plus the difference in race category cost. **Note: Changing of your category is subject to availability.**

RACE PACK COLLECTION

Once I've registered, where do I collect my race pack?

DBX 2019 Race pack collection will take place on:

- Wednesday 22 May (12h00-18h00) – Sportsman's Warehouse, Tygervalley mall
- Thursday 23 May (12h00-18h00) - Sportsman's Warehouse, Rondebosch
- Friday 24 May (17h00 – 20h00) - Darling Brewery, Darling

Late Collection: All athletes need to collect their race packs on or prior to Friday 24 May, as there will be no late collection on race day. Collection venue and times are subject to change. Any change in the above will be communicated to all athletes closer to the event date.

Will there be an Athlete's Guide?

An athletes' guide will be sent to all entrants closer to event date. Please ensure that the e-mail address you provide during registration is correct and regularly checked to ensure all race communications reach you. You will also find a copy of the guide on the event website closer to event week.

What happens if I can't personally make it to collect my Event Pack?

No problem! You can send someone to collect your event pack on your behalf, just make sure that they have your proof of registration, a signed letter of consent that includes both of your ID/passport numbers and proof of their own ID or passport.



VENUE

Will there be safe parking?

Allocated safe parking will be available at the Race Village at Darling Brewery, there will be car guards on duty but please note that this parking is at owner's risk.

What if I have a question that isn't covered here?

Please send an email to DBexperience@darlingbrew.co.za or message us on facebook: facebook.com/events/386938012038517/ and your question will be dealt with.